

HOSPITALITY DVD FVS073

General Information

Hospitality Diploma website	www.hospitalitydiploma.co.uk
People 1 st	www.people1st.co.uk
Institute of Hospitality	www.instituteofhospitality.org
UKSP	www.uksp.co.uk

Earnings Guide

£	£10,000
££	£20,000
£££	£30,000
££££	£35,000+
£££££	£50,000+

Assistant Innkeeper [M95]

Earning: ££

Will (23) is assistant manager at a large inn located near a popular tourist attraction. It is his first job since graduating from university and as well as the usual work involved at front of house he is being trained up to take responsibility in the absence of his manager. He enjoys working with people and not being tied to a desk. Spontaneity and people skills are essential aspects of the job. 5'53

Further information:

www.spreadeagleinn.com Will's employer

Will's qualifications: BSc in Hospitality Management

Chef de Partie: Pastry [M77]

Earning: £££

Camilla (21) works long hours as a pastry chef for Searcy Tansley & Co. She has always loved cooking and enjoys the atmosphere in professional kitchens although it can be pressurised and male-dominated. She mentions the usefulness of good maths skills and artistic flair. Being confident and a good team member are both essential. She is continually developing her skills and has done specialist courses working in chocolate and sugar. 5'38

Further information:

www.searcys.co.uk Camilla's employer

Camilla's qualifications: NVQ Level 3 and specialist courses

Events Administrator [M88]

Earning: ££

Dominic (23) supports the events team at Merlin Entertainments which look after attractions like Madame Tussauds and Thorpe Park. He talks about his previous work experience in hotels and events and how he joined this prestigious company. He is the junior member of a 12-person team and his time is divided between diary management, events enquiries, sales and working on event organisation. He takes responsibility for organising some of the smaller events. 5'23

Further Information:

www.madametussauds.com Dominic's employer

Dominic's qualifications: BSc in Hospitality Management

Hotel Operations Manager [M91]

Earning: £££

Lauren (22) left school after A' levels and joined Premier Inn (Whitbread). She rose rapidly through the ranks through hard work and responding positively to opportunities. She now looks after 40 staff and manages operations at a central London hotel. Her job involves auditing standards at the hotel, financial analysis and sales activities. She has benefited from in-house training programmes and learning skills from her managers. (GM = General Manager!) 5'04

Further information:

www.whitbread.co.uk Lauren's employer

Lauren's qualifications: A Levels and work-based training

Food and Beverage Manager [M96]

Earning: £££

Chris (26) always enjoyed golf and worked in his holidays at Cumberwell Golf Club. After school he gained a degree in International Hospitality Management and then worked in at a high quality restaurant for several years. He has now returned to the club to take charge of catering and organising business events, private dinners, banquets and weddings in the function rooms. The business skills he learnt at university are vital for this new appointment. 5'26

Further information

www.cumberwellpark.com Chris' employer

Chris' qualifications: BA (hons) International Hospitality Management

To see these and other related case studies please go to www.Careers4u.tv

Catering Assistant – Hospital (M13)

Hotel General Manager – Luxury Country House Hotel (M66)

Outdoor Activities Event Manager – (M129)